



Announcement No. 3/2024

## Quality Policy

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**“Providing inland transportation services, Lifting, heavy move service and installation with precision, punctuality, safety and develop those services on continual basis to optimize customers satisfaction”**

To comply with the policy. The *Silamas Transport Co., Ltd.* and *Silamas Services Co., Ltd.* will do as the following:

1. Provide the quality service by according to customer requirements.
2. Deliver goods to the customer on time.
3. Observe the laws and rules and regulations applicable to services.
4. Improve customer satisfaction continuously.
5. Ensure that staff are trained properly and continuously. In order to have sufficient ability in the operation and improve the quality management system.
6. Compliance with quality management system requirement ISO 9001: 2015

The quality policy shall be transferred to staffs at all levels in the organization to ensure that they understand implement and maintain them all the time.

Announcement Date: 20 March, 2024.

(Mr. Chompoo Glinpu)  
Managing Director